



Conditions of carriage & ethical policy

your pets, our passion

1. Skypets International's priority is the wellbeing of all pets in our care. Your pet is our customer and as such our primary focus is the safe departure and arrival of your pet.
2. To ensure animals travel safely, all movements must comply with all of the applicable local, government and international laws and regulations relating to the shipment of live animals, including guidelines and regulations of International Air Transportation Association (IATA).
3. Skypets International will not handle any breeds that are listed under the Dangerous Dogs Act 1991 and reserves the right to refuse acceptance if we believe the dog is from this list despite its description on the pet health certificate. These breeds are: *American Staffordshire Terrier, Dogo Argentino, Fila Brasileiro, Japanese Toso, Pit Bull Terrier (including the American Pit Bull Terrier or any Pit Bull types)*
The only exception is, if we are asked to handle these breeds on behalf of the UK Government agencies such as DEFRA/APHA, the Police or the relevant animal reception centres.
4. Skypets International do not transport or handle any animals destined for laboratory testing or any other experimental testing.
5. Skypets International are not responsible for any flight changes, cancellations or technical delays or offloads, imposed by the airline and any additional costs resulting from these changes.
6. Skypets International have an ethical responsibility to report any incidents of intended harm and mistreatment of animals and any illegal transportation of animals to the relevant authorities.
7. Pets must not be sedated before a flight and Skypets International reserve the right to refuse carriage if we believe this requirement has not been complied with.
8. Skypets International have the right to refuse acceptance and travel of a pet if it shows physical signs of illness or distress or showing signs of escaping from the travel container. Should Skypets International feel the need to consult with a veterinarian whilst the pet is in our care, this will be at the owner's cost.
9. Travelling within the cargo hold can be very stressful for your pet, so please ensure your pet has been acclimated to the crate prior to travelling, as this can help to keep them calm during transit.
10. The shipper/pet owner must provide an emergency contact number. This must be a number for someone locally who can collect the pet should they not be able to travel. If Skypets International is unable to contact anyone, the pet will be boarded at the owner's cost.

Emergency contact name: _____

Emergency contact number (this must include full dialling code): _____

Important: I have read and understood the above conditions and I accept them accordingly. This signed document is an authorisation for your shipment to be transported and issuance of an airway bill in accordance with this information.

Owner/Shipper's name: _____

Signed: _____

Date: _____